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## Wine Shop Risk Assessment Checklist

- □ Age verification system for buyers.
- □ Non-slip floors to prevent accidents.
- □ Adequate lighting in all sections.
- Clear product information for each wine.
- □ Safe storage conditions for wines.
- □ Clearly marked emergency exits.
- □ CCTV coverage in key areas for security.
- □ Accessible fire extinguishers.
- □ Regular staff training on wine knowledge and customer service.
- □ Stable shelving to prevent accidents.
- ¬ Temperature control systems for wine preservation.
- □ High standards of hygiene and cleanliness.
- □ Safe and controlled wine tasting area.
- □ Secure payment methods and data protection.
- □ Regular stock rotation to ensure freshness.
- □ Customer feedback system in place.
- □ Regular checks on delivery conditions.
- □ Accessible and updated First Aid kit.
- □ Safe handling and storage of glassware.
- □ Clear communication about member benefits and loyalty programmes.
- Transparent return and exchange policy.
- □ Adequate ventilation, especially in tasting areas.
- □ Prompt spill management procedures.
- Clean and accessible restroom facilities.
- □ Online information on products and services.
- □ Anti-theft measures in place.
- □ Frequent health and safety inspections.
- $\Box$  Clear signage for all sections and promotions.

Please remember: these are minimum precautions only and you should check with local regulations; and possibly industry experts; to ensure that you keep safe and stay within the law.